

## Property / Facility management

Nexacor Realty Management (Nexacor) is an industry leader in providing real estate services. As a full service provider, Nexacor combines all services from site search through design/build to property management and lease administration in an integrated and cost effective delivery model. Our ongoing commitment is to provide quality, value-added services driven by a customer-focused approach while improving profitability and efficiency for clients.

Nexacor's depth of internal resources include 1,200 professionals (including our sister company ProFac Facilities Management Services Inc.) specializing in project management, transactions, facility management and support services. Nexacor is wholly owned by the SNC-Lavalin Group Inc., which is one of the leading engineering and construction firms in the world, and a key player in the ownership and management of infrastructure.

### Professionals in property / facility management

Nexacor, through its Centres of Excellence, in collaboration with our sister company ProFac, and its accessibility to worldwide resources through our parent company SNC Lavalin, has the understanding and the expertise to offer a comprehensive solution to literally every element of facility and property management

Nexacor technical services team comprises of professionals issued from all fields of the industry including energy management, environmental management, procurement, architecture, electrical and mechanical engineering, building automation (digital direct controls) and management of preventive and predictive maintenance.

Over the years, Nexacor has developed best in class practices in housekeeping, landscaping & grounds services, structural & architectural maintenance and in maintenance and operation of building systems and services. Our ISO 9002 bilinguals Call Centres are designed to offer complete one-stop client services to all tenants from any location.

We also used measuring tools like customer satisfaction surveys and comparative cost studies to evaluate our performance. Our knowledge and the diversity of the portfolio we manage, both by the variety of properties and their geographical surrounding, offers to all of our clients the access to the most accurate data and records necessary for costs evaluations, thorough benchmarking or services for any application. This allows our clients to make sound decisions based on years of expertise, proven continuous success and costs reductions, while maintaining high standards of quality and customer satisfaction.

### Our scope of services (in property/facility management)

#### Housekeeping

- ◆ Routine and periodic work.
- ◆ Grounds and landscaping

#### Maintenance

- ◆ Roofs and building structures
- ◆ HVAC systems
- ◆ Computerized Preventive Maintenance programs
- ◆ Property and key facility assessments

#### Procurement

- ◆ Business plans and budgets
- ◆ Strategic plans and purchasing economies

#### Client Centres

- ◆ 24/7 bilingual access for prompt response
- ◆ Building Technology Monitoring Centre

**Our team of professionals can help in the optimization of your operating cost.**

We propose to

- Review, with you, your portfolio and identify those locations from which an operational review would be most beneficial
- Implement a thorough analysis of costs, benchmarked to buildings of similar size and description in our own portfolios
- Provide you with a comprehensive report of finding, analysis and recommendations on long-term costs saving plans
- Provide you with operational recommendations that, we believe, would improve quality, service and costs in your realty portfolio

**In the current context, when business faces major challenges requiring rapid decision making, Nexacor provides competent, reliable and responsive management services, and offers the best possible solution for clients' real estate needs, helping to rationalize real estate expenditures and improve profitability.**